AMENDMENT TO THE CLAIMS

IN THE CLAIMS:

Claim 1 (Currently Amended):

A method for shipping temperature-sensitive goods comprising the steps of:

receiving, as a provider <u>of insulated shipping containers</u>, an order from a customer for [[a]] <u>one or more insulated</u> shipping container <u>containers each having a means for thermally managing the contents of the container, such means occupying none of the space within the container in which the goods being <u>shipped are contained</u> <u>designed to hold temperature sensitive goods</u>;</u>

ascertaining from the order an appropriate number of appropriately sized containers needed by the customer;

delivering the ascertained appropriate number of appropriately-sized containers to the customer;

customer loading of the goods into the containers;

- customer selecting the proper determining alternative logistical solutions means for delivering the goods based on constraints dictated by the customer;
- allowing the customer to select the logistical solution by which the goods will be delivered from the determined alternative logistical solutions;
- <u>customer</u> implementing a shipping schedule <u>for the loaded containers</u> based on the logistical solution selected by the customer;
- initiating the process of having undertaking to deliver the goods delivered to a desired designated location according to the shipping schedule;

monitoring, via wireless communication shipping tracking data, real-time data regarding temperature events occurring within the containers and the geographic location of the containers the undertaking to deliver the goods according to the shipping schedule;

maintaining communication access to the shipment tracking data;

delivering the goods to the desired destination;

unloading the shipping container;

retrieving the eontainer containers; and

making the eontainer containers ready for future use.

Claim 2 (Canceled)

Claim 3 (Currently Amended):

The method of claim 1 in which the <u>initiating the process of having the goods delivered</u> undertaking to deliver the goods is performed by the customer.

Claims 4-10 (Canceled)

Claim 11 (Currently Amended):

The method of claim 1 in which the making the containers ready for future use includes cleaning the container conditioning the means for thermally managing the contents of the containers.

Claim 12 (Canceled)

Claim 13 (Currently Amended):

The method of claim [[1]] 11 in which the making conditioning the means is the container ready for future use includes cooling of a heat [[sink]] storage material.

Claim 14 (Currently Amended):

The method of claim [[1]] 11 in which the making conditioning the means is the container ready for future use includes heating of a heat source material.